Repetto
PARIS

REPETTO would like to thank you for your selection and hope you will be satisfied with the care given to the preparation of your order. Our customer service department is at your disposal to advise you and answer your queries by email at *service.client@repetto.fr*, or by phone on +33 1 75 85 04 02 (free call) from Monday to Friday from 9.30/12.30 am - 2.30/5.30 pm (GMT Paris).

E-SHOP CONDITIONS OF RETURN

You can obtain a refund for any item purchased on the Repetto website www.repetto.com within 14 working days of the delivery date. Products must be returned in perfect condition, in their original packaging (box, pack, etc.) along with their delivery note and return form, to the following address:

ENDURANCE LOGISTIQUE c/o DANSE
Service Retours
537 rue Hélène Boucher - Lot 5
78530 Buc
FRANCE

You should retain proof of return, and the costs and risks of return will be at your own expense. Any Repetto products returned incomplete, used, modified, damaged and / or soiled will not be refunded.

RETURN FORM

Please complete this form and enclose it with your package, along with a copy of the delivery note:

DATE OF RETURN: ...../...../.....
ORDER N°: .....
SURNAME: .....
FIRSTNAME: .....
EMAIL ADDRESS: .....

ADDRESS: .....
ZIP CODE: .....
CITY: .....
TELEPHONE: .....

REFERENCE	SIZE	DESCRIPTION OF ITEM	RETURNED QUANTITY	REASON FOR RETURN*

*** Please state the reason you have returned the item(s) :**

1. You made a mistake in your order.
2. The item received does not match the item ordered.
3. The colour does not suit you.
4. You do not like the material.
5. You do not like the cut.
6. You are not happy with the item compared to the website photo.
7. The item is too big.
8. The item is too small.
9. The item has a manufacturing defect.
10. Other, please specify:

For more information, please consult the general terms and conditions on the online store.